

Heramba Chandra College
Placement Notice
Date : 03/01/2024

Genpact Campus Hiring || Bengali Speaking || Content Moderation Role

Content Moderation in Bengali at Hyderabad for 2023/ 2024 pass outs

Location	Hafeezpet, Hyderabad
Skillset	Content Moderator -Bengali(Able to Read, Write & Speak in Bengali) Good at English
Shifts	Rotational Shifts
Qualification	Any Graduate
CTC	Fresher-2.4 L PA and Experienced -2.4 L to 3.8L Based on Relevant Years of Experience

*****Interested Candidates can fill the given form : <https://forms.office.com/r/wdLxfvt5i>

With a startup spirit and 95,000+ curious and courageous minds, we have the expertise to go deep with the world's biggest brands—and we have fun doing it. Now, we're calling all you rule-breakers and risk-takers who see the world differently and are bold enough to reinvent it. Come, transform with us.

Language Specialist- Non-Voice -Bengali

In this role, you will be responsible to demonstrate innovation and intuition in identifying areas requiring operational adaptation and/or improvement. Active user of Internet and online applications.

Responsibilities

- Provide resolution to maintain standards of quality
- Recognize trends and patterns and raise issues timely
- Provide insights to help improve the support to the users
- Maintain a thorough understanding of process and policies
- Provide excellent customer service to our customers

Qualifications we seek in you Minimum qualifications

- Any Graduate (PG an added advantage)

- Freshers are eligible
- Able to Read, Write & Speak in Bengali

Preferred qualifications

- Effective probing skills and analysing / understanding skills
- Problem solving skills with customer centric approach
- Must be able to work in rotational shifts (24*7 Shifts)

Shifts: Flexible to work in any shifts (24*7)

Genpact is an Equal Opportunity Employer and considers applicants for all positions without regard to race, color, religion or belief, sex, age, national origin, citizenship status, marital status, military/veteran status, genetic information, sexual orientation, gender identity, physical or mental disability or any other characteristic protected by applicable laws. Genpact is committed to creating a dynamic work environment that values diversity and inclusion, respect and integrity, customer focus, and innovation. For more information, visit www.genpact.com. Follow us on Twitter, Facebook, LinkedIn, and YouTube.

Placement Team
Heramba Chandra College